# Phase 3: Community Engagement

The Community Engagement Process looks at all community areas that interact with people with dementia and their families and caregivers. The 11 sector-based questionnaires are used to gather responses for this process. When fully completed, the engagement process provides a broad look at your community, covering key aspects of a dementia friendly community. See Community Engagement Instructions to understand how to approach, complete and synthesize the engagement process.

Use this full Community Engagement Process to:

* Understand the questions that determine how dementia friendly your community is
* Help determine which of the 11 sector-based questionnaires your community should use
* See how the sector questionnaires come together to create a full picture of your community
* Document the responses to the engagement process questions (note: some responses will be entered into other tools, where indicated)

## 

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## the demographics of dementia in your community (From phase 1 Worksheet)

1. **Define your community**, meaning the population or geographic area that shares a common goal of creating a dementia friendly community.

Community \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Gather the following demographic information about your community.** Add your findings to A, B, and C below. You will also add your findings to page 2 of the Community Engagement Tool in Phase 2.
2. Estimate your population over the age of 65 years. Divide by 9 to estimate the number of people over 65 with dementia.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ÷ 9 = \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ people over age 65 with dementia

1. Estimate your population over the age of 85 years. Divide by 3 to estimate the number of people over 85 with dementia.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ÷ 3 = \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ people over age 85 with dementia

1. Estimate your population with dementia that lives alone. Divide your estimate of the number of people over age 65 with dementia (from question A) by 7 to estimate the number of people with dementia living alone.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ÷ 7 = \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ people with dementia living alone

1. **Determine diverse and underserved populations** that would benefit from having dementia resources tailored for them. Determine whether your community has these populations. Check all who are part of your community.

☐ African American

☐ American Indian

☐ Asian Indian

☐ Bhutanese

☐ Cambodian

☐ Deaf and Hard-of-Hearing

☐ Ethiopian

☐ Hispanic/Latino

☐ Hmong

☐ Iraqi

☐ Karen

☐ LGBTQ (lesbian, gay, bisexual, transgender and questioning)

☐ Liberian

☐ Russian

☐ Somali

☐ Vietnamese

☐ Other (please specify)

## B. Awareness

Question 1a

Have you had personal experience with someone with dementia? (all sectors)

Question 1 b

Have you had professional experience with someone with dementia? (sectors: B, CG, CS, F, LF, G)

Inviting people to participate in the engagement process builds their awareness about dementia and a dementia friendly community. Tally responses to summarize the reach of your community engagement process and the extent of participants’ personal experience with someone with dementia.

Tally responses below.

|  |  |  |  |
| --- | --- | --- | --- |
| Questionnaires | Number of Questionnaires Completed | Q1a Number of people who had personal experience with someone with dementia | Q1b Number of people who had professional experience with someone with dementia |
| Business |  |  |  |
| Caregiver Services and Supports |  |  |  |
| Community Members |  |  | NA |
| Community Services and Supports |  |  |  |
| Faith Community |  |  |  |
| Legal and Financial |  |  |  |
| Local Government |  |  |  |
| Residential Settings |  |  | NA |
| Health Care Community |  |  |  |
| - Clinic |  |  | NA |
| - Home Care |  |  | NA |
| - Hospital |  |  | NA |
| - Nursing Homes (see Residential Settings) | NA | NA | NA |
| Totals |  |  |  |

NA = not applicable

Responses to the following three open-ended questions should be documented in their corresponding worksheets.

Question 2 What are the strengths you see in this community for addressing the needs of people living with dementia and their families?

Question 3 What are the gaps you see in this community for addressing the needs of people living with dementia and their families?

Question 4 Where do you refer community members who may show signs of dementia?

Question 5

This question asks about awareness of the resources that can help support people with dementia and their families. (Sectors: B, C, CG, CM, CS, F, H, HC, LF, G, RS)

Plot responses to the following opinion questions in worksheet 5.

|  |  |
| --- | --- |
| Q5 Level of Current Activity | Q5 Priority for Action |
| **Indicate your level of agreement with this statement:** Our community currently has adequate awareness of the resources that can help support people with dementia and their families. | Indicate your level of agreement with this statement: Raising community awareness of the resources that can help support people with dementia and their families should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 6

This question asks about your level of knowledge of the warning signs of dementia.

10 warning signs: 1) Memory loss that disrupts daily life. 2) Challenges in planning or solving problems. 3) Difficulty completing familiar tasks at home, at work or at leisure. 4) Confusion with time or place. 5) Trouble understanding visual images and spatial relationships. 6) New problems with words in speaking or writing. 7) Misplacing things and losing the ability to retrace steps. 8) Decreased or poor judgment. 9) Withdrawal from work or social activities. 10) Changes in mood and personality.

(Sectors: B, CG, CM, CS, F, LF, G, RS)

Plot responses to the following opinion questions in worksheet 6.

|  |  |
| --- | --- |
| **Q6 Level of Dementia Knowledge** | **Q6 Priority for Action** |
| **Indicate your level of knowledge of the ten warning signs of dementia.** | **Indicate your level of agreement with this statement: Increasing our community members’ knowledge about the warning signs of dementia should be a priority for action in our community.** |
| 1. Very low  2. Low  3. Moderate  4. High  5. Very high  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 7

This question asks about skills for interacting with people who have dementia. (Skills for interacting with people with dementia include knowing when to repeat information or suggesting a family member should participate in conversations.)

(Sectors: B, CG, CM, CS, F, LF, G, RS)

Plot responses to the following opinion questions in worksheet 7.

|  |  |
| --- | --- |
| **Q7 Level of Interaction Skills** | **Q7 Priority for Action** |
| **Indicate your level of agreement with this statement:** I have good skills for interacting with people with dementia. | **Indicate your level of agreement with this statement**: Increasing our community members’ skills for interacting with people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 8

Our community may have diverse and underserved populations that would benefit from having resources tailored for people with dementia and their families (meaning programs or services that meet the needs of diverse populations).

(Sectors: B, C, CG, CM, CS, F, H, HC, LF, G, RS)

Plot responses to the following opinion questions in worksheet 8.

|  |  |
| --- | --- |
| Q8 Level of Current Activity | Q8 Priority for Action |
| **Indicate your level of agreement with this statement:** Our community currently has adequate dementia-related resources tailored to our diverse and underserved populations. | Indicate your level of agreement with this statement: Increasing dementia-related resources tailored to our diverse and underserved populations should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 9

Does your business/faith community/office/department/organization provide its employees/staff/clergy/volunteers with education and training about recognizing dementia and effective dementia friendly communication skills?

(Sectors: B, CM, CS, F, LF, G)

Tally responses below.

|  |  |  |  |
| --- | --- | --- | --- |
| Questionnaires | Yes | No | Unsure |
| Business |  |  |  |
| Community Member |  |  |  |
| Community Services and Supports |  |  |  |
| Faith Community |  |  |  |
| Legal and Financial |  |  |  |
| Local Government |  |  |  |
| Totals |  |  |  |

If yes, list the trainings and briefly describe (title, content). Add rows to the table below as needed.

|  |
| --- |
| **Inventory of education and trainings offered (title, content)** |
|  |
|  |
|  |

Plot responses to the following opinion questions in worksheet 9.

|  |  |
| --- | --- |
| **Q9 Level of Current Activity** | **Q9 Priority for Action** |
| **Indicate your level of agreement with this statement:** Our business/faith community/office/department/organization currently provides our employees/staff/clergy/volunteers with education and training on recognizing dementia and effective dementia friendly communication skills. | **Indicate your level of agreement with this statement**: Increased employee/staff/clergy/volunteer education and training on dementia and effective dementia friendly communication skills should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 10

Has your business/faith community/office/department/organization assessed whether its physical environment is dementia friendly?

(Sectors: B, CS, F, LF, G)

Tally responses below.

|  |  |  |  |
| --- | --- | --- | --- |
| Questionnaires | Yes | No | Unsure |
| Business |  |  |  |
| Community Services and Supports |  |  |  |
| Faith Community |  |  |  |
| Legal and Financial |  |  |  |
| Local Government |  |  |  |
| Totals |  |  |  |

Plot responses to the following opinion questions in worksheet 10.

|  |  |
| --- | --- |
| Q10 Level of Current Activity | Q10 Priority for Action |
| **Indicate your level of agreement with this statement:** Our community currently ensures that physical environments are dementia friendly. | **Indicate your level of agreement with this statement**: Making physical environments and public spaces more dementia friendly should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## C. Education and Training for Family Caregivers

Question 11   
For caregivers of people with dementia, do you currently provide education and training about Alzheimer’s disease and care needs?

(Sector: CG)

Tally responses below.

|  |  |  |
| --- | --- | --- |
| Yes | No | Unsure |
|  |  |  |

If yes, list the trainings, briefly describe (title, content), and list who provides them. Add rows to the table below as needed.

|  |  |
| --- | --- |
| **Inventory of education and trainings offered to caregivers of people with dementia (title, content)** | **Which organization(s) provide  education and training?** |
|  |  |
|  |  |
|  |  |

Plot responses to the following opinion questions in worksheet 11.

|  |  |
| --- | --- |
| Q11 - Level of Current Activity | Q11 - Priority for Action |
| Indicate your level of agreement with this statement: Caregivers of people with dementia in our community currently receive adequate information, education and training on dementia. | Indicate your level of agreement with this statement: Increased information, education and training on dementia for caregivers of people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## D. Caregiver Counseling, Support Groups and Services

Question 12  
Do you currently offer any of the following counseling/support groups for caregivers of people with dementia?

(Sector: CG)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |
| --- | --- | --- |
| Inventory of counseling and support groups specific for caregivers of people with dementia | Currently available | |
| Yes | No |
| Individual counseling |  |  |
| Family counseling |  |  |
| Support groups |  |  |
| Other (please specify) |  |  |

Plot responses to the following opinion questions in worksheet 12.

|  |  |
| --- | --- |
| Q12 - Level of Current Activity | Q12 - Priority for Action |
| **Indicate your level of agreement with this statement:** Our community has an adequate level of counseling/support groups for caregivers of people with dementia. | Indicate your level of agreement with this statement: Increasing the level of counseling/support groups for caregivers of people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 13

Do you currently offer any of the following services for caregivers of people with dementia? Are they tailored to dementia?

(Sector: CG)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |  |
| --- | --- | --- | --- |
| Inventory of services for caregivers | Currently available | | |
| Yes | Yes and Tailored to Dementia | No |
| Caregiver Coaching |  |  |  |
| Care Consultation |  |  |  |
| Other (please specify) |  |  |  |

Plot responses to the following opinion questions in worksheet 13.

|  |  |
| --- | --- |
| Q13 - Level of Current Activity | Q13 - Priority for Action |
| Indicate your level of agreement with this statement: Our community provides an adequate level of services for caregivers of people with dementia. | Indicate your level of agreement with this statement: Increasing the level of services for caregivers of people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 14  
Do you currently offer any of the following respite programs or services?

Are the respite options social in nature only or do they include medical care as well?

Are they tailored to dementia?

(Sector: CG)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Currently available | | | | | |
| Inventory of respite options for caregivers | Yes | No | Social only | Medical only | Both social and  medical | Tailored to Dementia |
| Adult day programs |  |  |  |  |  |  |
| Emergency or crisis respite |  |  |  |  |  |  |
| Extended respite |  |  |  |  |  |  |
| Overnight, weekend respite |  |  |  |  |  |  |
| Other (please specify) |  |  |  |  |  |  |

Plot responses to the following opinion questions in worksheet 14.

|  |  |
| --- | --- |
| Q14- Level of Current Activity | Q14 - Priority for Action |
| **Indicate your level of agreement with this statement:** Our community has an adequate level of respite programs or services for caregivers of people with dementia. | Indicate your level of agreement with this statement: Increasing the level of respite programs or services for caregivers of people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## E. Wellness Programs

Question 15  
Which of the following wellness programs, tailored to people with dementia who live outside a formal care setting, does your agency/organization currently provide in our community?

(Sector: CS, HC)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual surveys).

|  |  |  |
| --- | --- | --- |
| Inventory of programs tailored to people with dementia | Currently available | |
| Yes | No |
| Nutrition programs |  |  |
| Physical activity programs |  |  |
| Physical, occupational, speech therapy |  |  |
| Tai Chi, yoga |  |  |
| Other (please specify) |  |  |

Plot responses to the following opinion questions in worksheet 15.

|  |  |
| --- | --- |
| Q15 - Level of Current Activity | Q15 - Priority for Action |
| **Indicate your level of agreement with this statement**: Our community has an adequate level of wellness programs tailored to people with dementia living outside a formal care setting. | Indicate your level of agreement with this statement: Increasing the level of wellness programs tailored to people with dementia living outside a formal care setting should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## F. Meaningful Engagement Activities

Question 16

Which of the following meaningful engagement activities, tailored to people with dementia living outside a formal care setting, does your organization currently provide in our community?

(Sector: CS)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |
| --- | --- | --- |
| Inventory of activities tailored to people with dementia | Currently available | |
| Yes | No |
| Adult day programs |  |  |
| Creative arts programs (e.g., art or music) |  |  |
| Intergenerational connections |  |  |
| Outings/group activity programs |  |  |
| Other (please specify) |  |  |

Plot responses to the following opinion questions in worksheet 16.

|  |  |
| --- | --- |
| Q16 - Level of Current Activity | Q16 - Priority for Action |
| **Indicate your level of agreement with this statement**: Our community has an adequate level of meaningful engagement activities tailored to people with dementia living outside a formal care setting. | Indicate your level of agreement with this statement: Increasing the level of meaningful engagement activities tailored to people with dementia living outside a formal care setting should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## G. Independence at Home Services

Question 17

The following services assist people with dementia to remain independent in their homes. Which ones does your agency/organization currently provide our community?

(Sector: CS, HC)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |
| --- | --- | --- |
| Inventory of services that help people with dementia remain independent at home | Currently available | |
| Yes | No |
| Care managers/care coordinators |  |  |
| Chore services (e.g., laundry, lawn mowing) |  |  |
| Home safety assessment/fall prevention |  |  |
| Grocery/pharmacy delivery |  |  |
| Meal delivery (e.g., Meals on Wheels) |  |  |
| Medication management, in-home |  |  |
| Occupational therapy (OT) and physical therapy (PT) assessment and interventions |  |  |
| Personal care assistant/home health aide |  |  |
| Safety programs/devices for remote location monitoring (e.g., Comfort Zone, Lifeline, MedicAlert + Safe Return, Project Lifesaver) |  |  |
| Social engagement through telephone or visiting volunteers/companions |  |  |
| Other (please specify) |  |  |

Plot responses to the following opinion questions in worksheet 17.

|  |  |
| --- | --- |
| Q17 - Level of Current Activity | Q17 - Priority for Action |
| **Indicate your level of agreement with this statement:** Our community currently provides an adequate level of services to help people with dementia remain independent in their homes. | Indicate your level of agreement with this statement: Increasing the level of services to help people with dementia remain independent in their homes should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## H. Residential Settings

Question 18   
Which types of living options does your organization have in our community? Are they tailored for people with dementia (e.g., memory care)?

(Sector: RS)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |  |
| --- | --- | --- | --- |
|  | Currently available | | |
| Inventory of living options | Yes | Tailored to Dementia | No |
| Independent living communities |  |  |  |
| Assisted living residences |  |  |  |
| Nursing homes |  |  |  |
| Other (please specify) |  |  |  |

Plot responses to the following opinion questions in worksheet 18.

|  |  |
| --- | --- |
| Q18 - Level of Current Activity | Q18 - Priority for Action |
| **Indicate your level of agreement with this statement:** Our community currently provides adequate living options for people with dementia. | Indicate your level of agreement with this statement: Increasing the level of living options for people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## I. Government: Disaster Planning

Question 19

Does our community’s disaster plan include contingencies for serving people with dementia?

(Sector: G)

Tally responses below.

|  |  |  |
| --- | --- | --- |
| Yes | No | Unsure |
|  |  |  |

Plot responses to the following opinion questions in worksheet 19.

|  |  |
| --- | --- |
| Q19 - Level of Current Activity | Q19 - Priority for Action |
| **Indicate your level of agreement with this statement**: Our community has adequate disaster planning contingencies for serving people with dementia. | Indicate your level of agreement with this statement: Improving our community’s disaster planning contingencies for people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## J. Transportation

Question 20

Which of the following transportation options currently are available in our community for people with dementia?

(Sectors: CS, G)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list of organizations that provide these services now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |
| --- | --- | --- |
| Inventory of transportation services | Currently available | |
| Yes | No |
| Individual options - volunteer based  (e.g., community agency or church drivers, RSVP/retired and senior volunteer program, veterans) |  |  |
| Individual options – public or commercial (e.g., bus, clinic shuttle, light rail, taxi cab, van) |  |  |
| Group options (e.g., pick up services by senior or community center, adult day service) |  |  |
| Other (please specify) |  |  |

Plot responses to the following opinion questions in worksheet 20.

|  |  |
| --- | --- |
| Q20 - Level of Current Activity | Q20 - Priority for Action |
| **Indicate your level of agreement with this statement**: Our community currently provides adequate transportation options for people with dementia. | Indicate your level of agreement with this statement: Increasing transportation options for people with dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## K. Health Care: Cognitive Impairment, Assessment, Management

Question 21  
Does your agency/health care organization use an objective tool to assess cognition with older patients? For example, Mini-cog, Montreal Cognitive Assessment (MoCA), St. Louis University Mental Status (SLUMS)

(Sectors: C, HC, H)

Tally responses below. You can choose to develop a detailed list of organizations that use objective assessment tools now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |
| --- | --- | --- |
| Inventory of health care organizations using objective tools to assess cognition among older patients | Yes | No |
| Clinics |  |  |
| Home care |  |  |
| Hospitals |  |  |

Plot responses to the following opinion questions in worksheet 21.

|  |  |
| --- | --- |
| Q21 - Level of Current Activity | Q21 - Priority for Action |
| **Indicate your level of agreement with this statement**: Health care organizations in our community adequately use objective tools to assess cognition with older patients. | Indicate your level of agreement with this statement: Increased use of objective tools to assess cognition with older patients should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 22  
When cognitive impairment is identified, does your agency/health care organization have a standard practice for further assessment (communicate or refer to primary care or another provider, do an in-clinic workup)?

(Sectors: C, HC, H)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list about organizations and their standard practices now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |  |
| --- | --- | --- | --- |
| Inventory of health care organizations using standard practice for further assessment | No standard practices | Communication or referral to primary care or other provider | In-clinic workup |
| Clinics |  |  |  |
| Home care |  |  | NA |
| Hospitals |  |  | NA |

Plot responses to the following opinion questions in worksheet 22.

|  |  |
| --- | --- |
| Q22 - Level of Current Activity | Q22 - Priority for Action |
| **Indicate your level of agreement with this statement:** Health care organizations in our community have adequate standard practices for follow-up care when cognitive impairment is identified. | Indicate your level of agreement with this statement: Increased use of standard follow-up care when cognitive impairment is identified should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 23

Does your clinic have an electronic medical record decision support tool (e.g., Smart Set for cognitive impairment/dementia)? (Sector: C)

Tally responses below. Add rows to the table as needed. You can choose to develop a detailed list about organizations and their use of decision support tools now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

|  |  |  |
| --- | --- | --- |
| Health Care Organization | **YES** | NO |
| Clinics |  |  |

Plot responses to the following opinion questions in worksheet 23.

|  |  |
| --- | --- |
| **Q23 - Level of Current Activity** | **Q23 - Priority for Action** |
| **Indicate your level of agreement with this statement**: Clinics currently have adequate use of electronic medical record decision support tools for cognitive impairment/dementia. | **Indicate your level of agreement with this statement**: Increased use in clinics of electronic medical record decision support tools for cognitive impairment/dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## L. Health Care: Staff Training

Question 24

Does your health care organization/agency/residential setting train its direct care staff on dementia? Indicate frequency for each training topic.

(Sectors: HC, H, RS)

Tally responses for each training topic by health care organization type. You can choose to develop a detailed list about organizations and how they train staff now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

| **Training topic** | **Indicate whether training is provided** | | | |
| --- | --- | --- | --- | --- |
| **Never** | **At hire** | **Periodically** | **Not applicable** |
| Identification of Dementia | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: |
| Behavior as Communication | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: |
| End of Life Care | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: |
| Individual Patient/Resident Needs | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: |
| Medications | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: |
| Supporting Family Caregivers | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: | H:  HC:  RS: |

Plot responses to the following opinion questions in worksheet 24.

|  |  |
| --- | --- |
| Q24 - Level of Current Activity | Q24 - Priority for Action |
| **Indicate your level of agreement with this statement**: Health care staff in our community receive adequate training on dementia. | Indicate your level of agreement with this statement: Increased training for health care staff on dementia should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

Question 25

Does your clinic train staff (e.g., medical assistants, physicians, physician assistants, nurse practitioners, nurses, care managers) on dementia care best practices? Indicate frequency for each training type.

(Sector: C)

Tally responses for each training topic. You can choose to develop a detailed list about organizations and how they train staff now or wait to see if your community identifies a priority for action that requires this information (be sure to retain the individual questionnaires).

| **Training topic** | **Indicate whether training is provided** | | | |
| --- | --- | --- | --- | --- |
| **Never** | **At hire** | **Periodically** | **Not applicable** |
| Screening for cognitive impairment using objective tool; e.g., Mini-Cog, MoCA, SLUMS |  |  |  |  |
| Provision of dementia workup according to guidelines; e.g., AAN, ACT practice tool |  |  |  |  |
| Treatment and management of Alzheimer’s disease or other dementia |  |  |  |  |
| Supporting family caregivers |  |  |  |  |

Plot responses to the following opinion questions in worksheet 25.

|  |  |
| --- | --- |
| Q25 - Level of Current Activity | Q25 - Priority for Action |
| **Indicate your level of agreement with this statement**: Clinic staff currently receive adequate training on dementia care best practices. | **Indicate your level of agreement with this statement**: Increased training for clinic staff on dementia care best practices should be a priority for action in our community. |
| 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know | 1. Strongly disagree  2. Disagree  3. Neither agree or disagree  4. Agree  5. Strongly agree  0. Do not know |

## M. Project Involvement (all sectors)

Responses to the following questions are best tracked in the Community Engagement Tool – Master List of Questionnaire Contacts spreadsheet.

Question 26 Would you be interested in helping us create a dementia friendly community? (track in Master Contact List)

Question 27 What other organizations/groups in our community should take part in creating a dementia friendly community? (track in Master Contact List)

Question 28 Should I get in touch with you again to let you know how the project is progressing and how you can best help to ensure our community is becoming dementia friendly? (track in Master Contact List)