|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Dementia Friendly Community Metrics | **Clinical Providers** | **Home and Community Services** | **Business Retail/ Employers** | **Legal/ Financial Planning** | **Faith**  **Spiritual** | **Emergency/ Disaster Response** | **Transpor-tation** | **Housing** | **Arts/ civic engagement** | **Public spaces/ services, libraries** | **Neighbors, friends, adults and youth** |
| **Increased awareness of signs and how to effectively interact**   * Training/understanding on signs of dementia * Training on how to respond effectively based on different professional lenses | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** |
| **Adoption of DF environmental changes (indoor/outdoor)**   * Clear signage * Easy to access and navigate, e.g. wide aisles/clear way finders * Places to sit and rest * High contrast in surfaces with good lighting * Matte finish floors/solid crosswalk lines and even pavement * Designated quiet spaces and enclosed areas * Weather protective shelters and seats for waiting * Easily read maps/guides and appropriate voice prompts/announcements | **X** | **X** | **X** | **X** | **X** |  | **X** | **X** |  | **X** |  |
| **Adoption of staff and workforce training**   * Dementia specific training on disease * Training on difficult situations and how to prompt * Training on when/how to seek help | **X** | **X** | **X** |  | **X** | **X** | **X** |  |  | **X** |  |
| **Adoption of DF responsive systems and processes**   * Sector specialized processes for cognitive impairment * In-person call routing options * Assistive technologies if appropriate * Special times and adapted programs for people with dementia | **X** | **X** | **X** | **X** |  |  |  | **X** |  | **X** |  |
| **Increase in caregiver supports/ respite**   * New or adaptation of existing programs to include dementia caregivers |  |  | **X** |  | **X** |  |  |  | **X** |  | **X** |
| **Training and adoption of Sector-Specific DF practices and programming, e.g. legal, financial, clinical, faith, emergency response** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** |  |  |
| **Cognitive screening and support**   * Cognitive screen * Medical records that identify diagnosis and caregiver * Responsive plan of care * Community referral * Reduced crisis care/ utilization | **X** | **X** |  |  |  |  |  |  |  |  |  |
| **Increased participation in clinical trials** | **X** |  |  |  |  |  |  |  |  |  | **X** |
| **Adoption of employee caregiver supports and leave policies** |  |  | **X** | **X** |  |  |  |  |  |  |  |
| **Specific safety and response training and processes for emergencies/lost persons** |  |  |  |  |  | **X** | **X** |  |  | **X** |  |