|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Dementia Friendly Community Metrics | **Clinical Providers** | **Home and Community Services** | **Business Retail/ Employers** | **Legal/ Financial Planning** | **Faith****Spiritual** | **Emergency/ Disaster Response** | **Transpor-tation** | **Housing** | **Arts/ civic engagement** | **Public spaces/ services, libraries** | **Neighbors, friends, adults and youth** |
| **Increased awareness of signs and how to effectively interact*** Training/understanding on signs of dementia
* Training on how to respond effectively based on different professional lenses
 | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** |
| **Adoption of DF environmental changes (indoor/outdoor)*** Clear signage
* Easy to access and navigate, e.g. wide aisles/clear way finders
* Places to sit and rest
* High contrast in surfaces with good lighting
* Matte finish floors/solid crosswalk lines and even pavement
* Designated quiet spaces and enclosed areas
* Weather protective shelters and seats for waiting
* Easily read maps/guides and appropriate voice prompts/announcements
 | **X** | **X** | **X** | **X** | **X** |  | **X** | **X** |  | **X** |  |
| **Adoption of staff and workforce training*** Dementia specific training on disease
* Training on difficult situations and how to prompt
* Training on when/how to seek help
 | **X** | **X** | **X** |  | **X** | **X** | **X** |  |  | **X** |  |
| **Adoption of DF responsive systems and processes*** Sector specialized processes for cognitive impairment
* In-person call routing options
* Assistive technologies if appropriate
* Special times and adapted programs for people with dementia
 | **X** | **X** | **X** | **X** |  |  |  | **X** |  | **X** |  |
| **Increase in caregiver supports/ respite*** New or adaptation of existing programs to include dementia caregivers
 |  |  | **X** |  | **X** |  |  |  | **X** |  | **X** |
| **Training and adoption of Sector-Specific DF practices and programming, e.g. legal, financial, clinical, faith, emergency response** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** | **X** |  |  |
| **Cognitive screening and support*** Cognitive screen
* Medical records that identify diagnosis and caregiver
* Responsive plan of care
* Community referral
* Reduced crisis care/ utilization
 | **X** | **X** |  |  |  |  |  |  |  |  |  |
| **Increased participation in clinical trials** | **X** |  |  |  |  |  |  |  |  |  | **X** |
| **Adoption of employee caregiver supports and leave policies** |  |  | **X** | **X** |  |  |  |  |  |  |  |
| **Specific safety and response training and processes for emergencies/lost persons** |  |  |  |  |  | **X** | **X** |  |  | **X** |  |